BEFORE THE GEORGIA PUBLIC SERVICE COMMISSION

IN RE:	**SERVICE QUALITY STANDARDS FOR CERTIFICATED MARKETERS**	))	**DOCKET NO. 15296**

SCANA ENERGY MARKETING, LLC'S (DEREGULATED) NOTICE OF FILING UNDER TRADE SECRET PROTECTION ITS PETITION FOR WAIVER OF THE CALL CENTER SERVICE LEVEL STANDARD FOR FEBRUARY AND MARCH 2023

COMES NOW, SCANA Energy Marketing, LLC ("SCANA Energy"), and files *SCANA Energy Marketing, LLC's (Deregulated) Notice of Filing under Trade Secret Protection Its Petition for Waiver of the Call Center Service Level Standard for February and March 2023* (the "Petition"). In the Petition, SCANA includes information related to its customer count and call center operations and performance that are material to its request to the Georgia Public Service Commission ("Commission") to waive certain service quality standards for certificated marketers as contemplated by Commission Rule 515-7-8-.03 and established by an Order of this Commission entered April 14, 2003 in Docket No. 15296-U ("Benchmark Order"). Therefore, the information enclosed is a trade secret as defined by O.C.G.A. § 10-1-761 (4) and SCANA Energy herewith files its Petition pursuant to the Commission Trade Secret Rules, Commission Utility Rule 515-3-1-.11. Pursuant to O.C.G.A. § 50-18-72 (a) (34) and Commission Utility Rule 515-3-1-.11(c), SCANA Energy files herewith as Exhibit "A" to this Notice an Affidavit of Trade Secret executed by Adam S. Wise.

All marketers report its performance under the service level established by the Benchmark Order under the protection of the Commission's Trade Secret Rules. Additionally, in the Petition, SCANA has included information related to its customer count, call center volume, and hiring and training results and plans for Customer Solutions Specialists. Requiring SCANA Energy to disclose this information in the public record would competitively disadvantage SCANA Energy's activities as a certificated natural gas marketer. The information presented within this Petition provides data and information relating to SCANA Energy's operations and performance at a level of detail that

will be useful to competitors in the Georgia natural gas market, allowing for projection of SCANA Energy's growth, customer service planning and marketing strategy. SCANA Energy internally maintains and protects this information on a confidential basis within its corporate offices and only selected personnel have access to this information.

WHEREFORE, SCANA Energy files its Report pursuant to the Trade Secret Rules of the Georgia Public Service Commission.

Respectfully submitted this 7th day of March, 2023.

HALL BOOTH SMITH, P.C.

WILLIAM BRADLEY CARVER
Georgia Bar No.: 115529
JOEL L. McKIE
Georgia Bar No.: 585780
Attorneys for SCANA Energy Marketing, LLC

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Suite 2900
Atlanta, GA 30303
(404) 954- 5000/ (404) 954- 5020/Fax

EXHIBIT "A"

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AFFIDAVIT OF TRADE SECRET

Adam S. Wise, personally appeared before the undersigned Notary Public and stated under oath that he is the Regulatory & Government Affairs Director of SCANA Energy Marketing, LLC ("SCANA Energy"), that he is authorized to execute this Affidavit on its behalf, that he is over the age of twenty-one (21) and competent to give the following testimony:

A) The information SCANA Energy now files pursuant to trade secret protection is a trade secret as defined by O.C.G.A. § 10-1-761 (4) and SCANA Energy herewith files its *SCANA Energy Marketing, LLC's (Deregulated) Notice of Filing under Trade Secret Protection Its Petition for Waiver of the Call Center Service Level Standard for February and March 2023* pursuant to the Commission Trade Secret Rule, Commission Utility Rule 515-3-1-.11(c), and O.C.G.A. § 50-18-72 (a) (34).

B) The information SCANA Energy now files pursuant to trade secret protection derives economic value from not being generally known to the public, which limits competitors from emulating SCANA Energy's efforts.

C) Competitors to SCANA Energy can obtain economic value from this information's disclosure by shifting their position, practices, or operations to achieve economic benefit in light of SCANA Energy's positions, practices, or operations.

D) SCANA Energy maintains the secrecy of this information by limiting the accessibility of this information internally to its corporate offices and only selected personnel.

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FURTHER AFFIANT SAYETH NOT.

This the 16 day of March 2023.

Adam S. Wise
Regulatory & Government Affairs Director
SCANA Energy Marketing, LLC

Sworn to and subscribed
before me this 16 day
of March 2023.

Notary Public
My Commission Expires:
Sept. 19, 2023

PAMELA L LEWIS
NOTARY
EXPIRES
GEORGIA
19 SEPT 2023
PUBLIC
DEKALB COUNTY

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CERTIFICATE OF SERVICE

I hereby certify that I have this day served a copy of the within and foregoing **SCANA ENERGY MARKETING, LLC'S (DEREGULATED) NOTICE OF FILING UNDER TRADE SECRET PROTECTION ITS PETITION FOR WAIVER OF THE CALL CENTER SERVICE LEVEL STANDARD FOR FEBRUARY AND MARCH 2023** via electronic delivery, upon the following as reflected:

Sallie Tanner, Executive Secretary
Georgia Public Service Commission
stanner@psc.ga.gov

This 7th day of March 2023.

HALL BOOTH SMITH, P.C.

WILLIAM BRADLEY CARVER
Georgia Bar No.: 115529
JOEL L. McKIE
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